

# Aquatic Burials: POLICY STATEMENT

This policy statement addresses concerns in dealing with:

Timeframes, multiple sets of cremains, permits and locations, and broken or damaged Ash Pods.

## TIMEFRAMES:

Aquatic Burials will make every effort to assure timely casting and deployments of Ash Pod Memorials. A date will be agreed upon for the deployment of the Ash Pod, but factors such as weather, possible equipment issues, permit changes make a 100% guaranteed placement on a specific date unrealistic.

## MULTIPLE SETS OF CREMAINS:

Aquatic Burials will accept multiple sets of cremains for casting into a single Ash Pod (including pets).

## PERMITS AND LOCATIONS:

Aquatic Burials will make every attempt to work with the family's placement desires in accordance with EPA and State regulations. Furthermore, if for any reason, Aquatic Burials is unable to deploy a memorial at the committed location and the Ash Pod has not been created, the authorized family representative will be offered the option of either being included with any other comparable placement, or a refund of the purchase price. On the other hand, if the memorial has been created, and for any reason, Aquatic Burials is unable to deploy the memorial at the committed location, Aquatic Burials will offer the family any other comparable deployment and Aquatic Burials will be responsible for any additional costs associated with the placement.

## BROKEN OR DAMAGED ASH PODS:

Never before has an Ash Pod broken during the creation phase or during transportation and placement. In the unlikely event that this should happen, Aquatic Burials will, at its own expense recreate the memorial, and will be responsible for any additional costs associated with the transportation and placement of the recast memorial.

NOTE: POLICIES ARE SUBJECT TO CHANGE WITHOUT NOTICE.

NAME: \_\_\_\_\_ DATE: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_  
(AUTHORIZED FAMILY REPRESENTATIVE)